



# TOGETHER AGAINST DIGITAL HARASSMENT ON TWITTER

A guide for journalists and activists for  
freedom and safety

## SOME DATA

Women express their opinions less than men on the Internet. Journalists, bloggers and activists are more prone towards receiving attacks. Twitter can be a very violent space for women.

## WHAT IS DIGITAL HARASSMENT?

También se le conoce como cyberacoso o cyberbullying. Son ataques personales repetitivos y dañinos, que provocan en la víctima autocensura, baja autoestima, preocupación y miedo.

## WHO IS WHO ON TWITTER?

To defend yourself against digital harassment, it is important to identify where it comes from. Identify the type of profile that threatens and attacks.



### BOT

An account in social media, usually twitter, that is not a real person, but a digital robot. In other words, it works automatically. In some cases they are a lot and they act in a coordinate manner. They help to generate noise about certain themes.

### TROLL

They are profiles that do have an influence, because they spread negative messages that generate a lot of reactions on Twitter. Their only function on the web is to insult and threaten.



### FAKE

Son cuentas que utilizan una identidad falsa They are accounts that use a false identity to operate on the web. Sometimes they are created with the objective of doing harm and promoting certain themes.

# ACT!

Twitter has some tools to act against digital harassment. You can use them to report this type of behavior when it affects you or others around you as well.

## SILENCE

This function hides the tweets or notifications of another person without them knowing.



## REPORT

When you report an account, you would be able to report abusive behavior. Twitter can eliminate the tweet that has been reported or block the profile.

*The best thing is to avoid answering to these profiles, since doing it only augments their visibility. Use the tools that Twitter has to report abusive behavior.*



## BLOCK

If you block an account, they won't be able to contact you, look at your tweets nor follow you.





## SOURCES

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The cyborgfeminist toolkit is an initiative of Cyborgfeministas, a tool to explore gender and ICTs. Learn more at [cyborgfeminista.tedic.org](http://cyborgfeminista.tedic.org)

Cyborgfeministas is a program of TEDIC, an organization that develops civic technology and defends digital rights for a free culture on the Internet.

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